



**Welcome
VICTORIA BAY CARAVAN PARK RULES**

1. Arrival time is from 14:00 and departure time is 10:00.
2. Please check the contents of private ablution/communal ablution with the inventory available and in the case of items missing or broken, report back to reception within half an hour of arrival or at the gate.
3. Please leave your private ablution/communal ablution in the same condition as you found it.
4. After departure, the private ablution/communal ablution will be checked by the cleaners for breakages. If you do not feel comfortable with this arrangement, the management will accompany the cleaner in order to check the private ablution/communal ablution.
5. Clients are responsible for any breakages which must be reimbursed.
6. All facilities are used at own risk.
7. Guests are limited to 6 persons per site.
8. No pets or fireworks are allowed in the resort.
9. Please use the refuse bins.
10. Please consider neighbours. Please limit noise to the minimum. Quiet time from 22h00.
11. Right of admission is reserved and any misconduct, disturbance or malpractices is forbidden. Those who commit such acts will be asked to leave the caravan park.
12. Report problems to the resort manager. The afterhour's phone number is displayed on the office door.
13. Council or its staff accepts no responsibility for any deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, occurring within or arising from a visit to the resort howsoever caused, whether allegedly due to the negligence of the Council or any of its workers, or arising from the use of any facilities or not.
14. No wood may be collected in the veld and no plants may be damaged or removed from the veld.
15. If at all uncertain request guidance in the understanding of these rules. It is accepted that the rules are understood and that clients will abide by these rules.
16. Please do not take alcohol beverages to the beach area.
17. **Please keep the gate leading to the steps down to the beach locked at all times.**

Security

Every effort is made to ensure the safety of visitors and their property.

You are however requested to be safety conscious and not leave belongings unattended at the beach or in the camp sites.

Security guards as well as terrain personnel patrol the campsites continuously. Campsites are patrolled by a security guard daily between 19:00 to 07:00

A security camera rotates between the various camp sites at Victoria Bay. The camera is monitored 24/7 by Eden District Municipality's Disaster Management Centre.

General

If you experience any problems, please contact the Resort Manager, Marelize Claassen, at 044 889 0081 or 083 530 8143.

Urgent problems can be directed to Willie Fourie on cell number 083 629 0154.

Thank you for your cooperation your stay.

**Welkom
VICTORIA BAAI KARAVAN PARK REÛLS**

1. Aankomstyd is vanaf 14:00 en vertrektyd is 10:00.
2. Kontroleer die inhoud van die ablusie met die beskikbare inventaris en in die geval van gebreekte of vermiste artikels, rapporteer dit asb. binne 'n halfuur van aankoms by ontvangs of by die hekwag.
3. Laat asseblief die ablusie in dieselfde toestand as waarin u dit ontvang het.
4. Na u vertrek sal die ablusie deur die skoonmaaksters nagegaan word vir breekskade. Indien dit nie u goedkeuring wegdra nie, sal die bestuur behulpzaam wees in die kontrolering van die ablusie.
5. U is verantwoordelik vir breekskade en moet die vervangingskoste daarvan dra.
6. Alle fasiliteite word op eie risiko gebruik.
7. Gaste word beperk tot 6 persone per staanplek.
8. Geen troeteldiere of vuurwerke word op die oord toegelaat nie.
9. Gebruik asseblief die vuilisdromme.
10. Neem asseblief u medekampeerders in ag. Beperk asseblief lawaai tot die minimum. Stilte tyd vanaf 22h00.
11. Reg van toegang word voorbehou en enige wangedrag, steurnis of misbruik word verbied en wie hulle daaraan skuldig maak, sal die oord moet verlaat.
12. Rapporteer probleme by die kantoor. Die na ure kontak nommer is op die kantoor deur.
13. Die Raad of sy personeel aanvaar geen verantwoordelikheid vir enige sterfgeval, besering/siekte opgedoen deur enige persoon, of diefstal of verlies van of skade aan enige eiendom in of voortspruitend uit 'n besoek aan die oord nie: of dit toe te skryf is aan die agterloosigheid van die Raad of enige fasiliteite voorsien of beskikbaar gestel, of nie.
14. Geen hout mag in die veld gemaak word nie en geen plante mag beskadig of verwyder word nie.
15. Indien daar onsekerheid bestaan oor die interpretasie van die reëls, versoek hulp. Dit word aanvaar dat die reëls deur alle kampeerders verstaan en nagekom sal word.
16. Moet asb nie alkoholiese verversings na die strand area neem nie.
17. **Hou asseblief die hek van die trappe wat afgaan strand toe te alle tye gesluit.**

Sekuriteit

Alles moontlik word gedoen om die veiligheid van besoekers en hul eiendom te verseker.

U word egter versoek om versigtig te wees en nie besittings onbewaak op die strand of in die kampterrein te laat nie.

Sekuriteitswagte, sowel as terrein personeel patrolleer die kampterreine deurlopend. Die kampterrein word daagliks vanaf 19:00 tot 07:00 deur 'n sekuriteitswag gepatrolleer.

'n Sekuriteits kamera roteer tussen die onderskeie kampterreine op Victoria Baai. Die kamera word 24/7 deur die Eden Distriksmunisipaliteit se Rampbestuursentrum gemonitor.

Algemeen

Indien u enige probleme ondervind, skakel gerus die Oordbestuurder, Marelize Claassen, by 044 889 0081 of 083 530 8143.

Dringende probleme kan na Willie Fourie by sel nommer 083 629 0154 verwys word.

Baie dankie vir u samewerking en geniet u verblyf.